



March 16, 2020

Dear Cranberry Golf Course Members:

This is a challenging time for everyone. COVID-19 has imposed a change in our everyday life with cancellations of events, sports, meetings and personal activities which we formerly enjoyed.

I want to assure you that Living Water Resorts is committed to a safe, healthy and caring environment for our Cranberry Golf Course Members and guests. We will not compromise on that commitment.

The situation around COVID-19 is new and evolving. We have been closely monitoring Centers for Disease Control (CDC), the Public Health Agency of Canada (PHAC), and the World Health Organization (WHO) for guidance responding to Coronavirus.

While there has been much media speculation about the geographic spread and severity of COVID-19, resulting in fear and concern, our wish is to take proactive and measured precautionary actions across the Living Water Resorts that we believe will reduce the currently low risk of infection.

With that in mind, we have made the decision to temporarily close the Golf Shop and Clubhouse to Members and visitors until Monday, April 6<sup>th</sup>, 2020.

During this time, our turf and golf operations teams will be preparing the course for opening day. At this time, we do not anticipate the current COVID-19 concerns will delay the opening of the course once spring and warm weather rolls this way.

We believe this change is a necessary precaution to eliminate the risk of any possible public transmission. We shall keep you apprised of any additional changes to our current action plan should that become necessary.

We are available by email and phone during from 8:30 am to 4:30 pm Monday to Friday. For your information, inquiries may be sent to Errol Smith, Golf Club Manager [esmith@livingwaterresorts.com](mailto:esmith@livingwaterresorts.com), Sandy Goodwin, Assistant Golf Professional [sgoodwin@livingwaterresorts.com](mailto:sgoodwin@livingwaterresorts.com) or Sue Bennett, Golf Sales Manager [sbennett@livingwaterresorts.com](mailto:sbennett@livingwaterresorts.com)

Yours truly,

Errol Smith  
Golf Club Manager, Cranberry Golf Course  
[esmith@livingwaterresorts.com](mailto:esmith@livingwaterresorts.com)